
Advice and Emergency Details for Students Under 18

Student cards

You will be given your student card on your first morning and you should always carry this with you. This card has the 24 hour school emergency telephone number and the school telephone number.

Travelling to and from the school

We will email a map of the local area to you with your enrolment documents, with your homestay marked on the map. Please bring this with you. If you need another map, please ask in Reception. Swansea is usually a safe place, but at night, please be careful. For example, do not go to places where there are no other people, and if you are returning home from a school social activity in the evening, it is best to take a taxi home or go with friends. Our school staff can telephone for a taxi for you. Do not walk home alone at night.

In the evenings

Please remember:

- You must be back at your homestay for dinner every evening. If you are going to be late for dinner, tell your host family
- If you go out in the evening or at weekends, tell your host family where you are going, and with whom. Give your host family your mobile telephone number and keep your phone turned on at all times. Leave a telephone number or address where you can be contacted at all times
- If you are 16 or 17 years, you must be back at your host family by 22.00 on Sunday - Thursday, and 23.00 on Friday and Saturday.
- Do not go to local parks in the evenings.
- Be very careful with your personal possessions and do not carry too much money with you.

When your classes have finished

When your classes have finished, you are very welcome to stay at the school and use the school's facilities, or just relax in the common room.

Excursions Within the UK

If you are not with your parents or a responsible adult (over 25) appointed by your parents, you can only join excursions to places outside Swansea which are organised by the school. If you are accompanied by a responsible adult (aged over 25) and we have agreement in writing from your parents that you can participate if accompanied by this adult, you can join excursions which are sometimes organised by one of our partner tour companies. You cannot travel independently outside Swansea (ie not as part of a group organised by a recognised tour company) unless you are with a parent or adult relative, designated guardian, or group leader if you have come here as part of a group.

Trips Outside the UK

As above, but you must also have completed and signed immigration letters from your parents, otherwise you will not be allowed back into the country at immigration.

Please see Sam or Maria in Reception for more information

Problems

If you have a problem big or small, at school, or with your accommodation or any other kind of problem, please tell someone at the school. Our Accommodation & Welfare Officer is in Reception and she is always very happy to talk to you. You can also talk to your teacher, or the Director of Studies, the Vice-Principal, or someone in Reception. You can also ask your family to speak to us. **The important thing is to talk to us.**

If you are not at the school and you have a serious problem or emergency, please call one of the numbers on your student card. The school telephone number is +44 1792 459615 and the emergency number is +44 7954 191905. The emergency number is available 24 hours a day, seven days a week.

If you need to contact the police, or get an ambulance, or call the fire service, call the UK emergency number: 999

If you have a problem and you do not want to tell anyone you know, you can call ChildLine on 0800 1111. ChildLine is a counselling service for children and young people.

Drink/cigarettes/drugs

You cannot enter a pub or club, and you cannot buy or drink alcohol if you are under 18 years

You cannot buy tobacco/cigarettes if you are under 18 years.

All soft/hard drugs are illegal in the UK. If someone offers you drugs always say no!

It is a criminal offence to use false or borrowed ID

Useful telephone numbers

Remember: You should give the school and your host family your mobile telephone number, and you should ask your host family for their mobile number.

School: +44 1792 459615

School Emergency: +44 7954 191905 (24-hour service)

Police/Ambulance/Fire: 999

We hope you enjoy your time here!

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